

SET-UP GUIDE | Microsoft Authenticator Passkey

Beginning **8 JANUARY**, users will need Microsoft Authenticator Passkey to access Flank Speed on a personal device. For the most updated version of this document, [click here](#).

1

Do I need to use Microsoft Authenticator Passkey?

I use a **non-government issued device** to access Flank Speed.

YES. You need to use Microsoft Authenticator.

I use a **government issued or managed device** to access Flank Speed.

NO. You do not need to use Microsoft Authenticator.*

*To access Flank Speed remotely on an **NMCI device**, you must now use the **NMCI VPN**.

2

Am I ready to set-up Microsoft Authenticator Passkey?

✓ I have a **non-government issued computer** connected to the internet.

✓ I also have a **mobile device (iPhone/iPad/Android)** connected to the internet.

✓ My mobile device is at least **iOS/iPadOS 18+ or Android 14+**.

✓ Both devices have **Bluetooth** turned on.

✓ I have a **CAC reader** available

Have you completed all the above?

YES. You're ready to start!

NO. I need help enabling Bluetooth...

...on my **computer**:

🍏 **Mac:** [Enable Bluetooth](#)

🖥️ **Windows 10:** [Enable Bluetooth](#)

🖥️ **Windows 11:** [Enable Bluetooth](#)

...on my **mobile device**:

🍏 **iPhone/iPad:** [Enable Bluetooth](#)

🤖 **Android:** [Enable Bluetooth](#)

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How do I set-up Microsoft Authenticator Passkey?



Download the Microsoft Authenticator App onto your **mobile device**

🍏 I have an **iPhone/iPad device**

✓ Download Microsoft Authenticator on the [App Store](#).

✓ Check that Microsoft Authenticator is the [default method for setting a Passkey \(iOS\)](#).

🤖 I have an **Android device**

✓ Download Microsoft Authenticator on [Google Play](#).

✓ Check that Microsoft Authenticator is the [default method for setting a Passkey \(Android\)](#).

🌀 I have a **Nautilus-Managed, GFE iPhone/iPad**

✓ [Set-up Passkey \(iOS GFE\)](#)



Set-Up Passkey on your **computer** using the Flank Speed Self Service Portal

🖥️ I have a **Windows 11 computer**

✓ Check that you've downloaded the [remote desktop app](#).

✓ [Set-up Passkey \(iOS + Windows\)](#)

🖥️ I have **Windows 10 or a Mac computer**

✓ Please submit a ticket to [NESD](#).

✓ Expect longer wait times due to an increase in tickets.

🖥️ I have a **Windows 11 computer**

✓ Check that you've downloaded the [remote desktop app](#).

✓ [Set-up Passkey \(Android + Windows\)](#)

🖥️ I have **Windows 10 or a Mac computer**

✓ Please submit a ticket to [NESD](#).

✓ Expect longer wait times due to an increase in tickets.

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I'm all set up! How do I log-in to Flank Speed using Microsoft Authenticator?

Follow [these instructions](#). Are you able to log in to Flank Speed?

YES. It worked!

CONGRATULATIONS! No further action is needed.

NO. Something's wrong.

We can help! [Click here](#) to submit a service ticket to NESD.